### A Proof of results from Section 3

#### A.1 Proof of Lemma 2

*Proof.* First we prove result in the case that  $||d_k|| < \gamma_2 r_k$ . By (6b) the statement  $||d_k|| < \gamma_2 r_k$  implies  $\delta_k = 0$ . Combining  $\delta_k = 0$  with (6a) and (9) and using the fact  $1 - \gamma_1 > 0$  yields

$$\|\nabla f(x_k + d_k)\| \le \frac{L}{2(1 - \gamma_1)} \|d_k\|^2 \le c_1 L \|d_k\|^2$$
.

Next we prove the result in the case that  $\hat{\rho}_k \leq \beta$ . Then

$$M_k(d_k) + \frac{L}{6} \|d_k\|^3 \ge f(x_k + d_k) - f(x_k) = -\hat{\rho}_k \left( -M_k(d_k) + \frac{\theta}{2} \|\nabla f(x_k + d_k)\| \|d_k\| \right)$$

$$\ge -\beta \left( -M_k(d_k) + \frac{\theta}{2} \|\nabla f(x_k + d_k)\| \|d_k\| \right)$$

where the first inequality uses (10), the first equality uses the definition of  $\hat{\rho}_k$ , and the second inequality uses  $\hat{\rho}_k \leq \beta$  and  $-M_k(d_k) + \frac{\theta}{2} \|\nabla f(x_k + d_k)\| \|d_k\| \geq 0$ .

Rearranging the previous inequality using  $1 - \beta > 0$  and then applying (6d) yields:

$$\frac{L}{3(1-\beta)} \|d_k\|^2 + \frac{\beta \theta}{1-\beta} \|\nabla f(x_k + d_k)\| \ge -\frac{2M_k(d_k)}{\|d_k\|} \ge \gamma_3 \delta_k \|d_k\|. \tag{13}$$

Now, by (9), (6a) and the triangle inequality, and (13) respectively:

$$\|\nabla f(x_k + d_k)\| \le \|\nabla M_k(d_k)\| + \frac{L}{2} \|d_k\|^2 \le \delta_k \|d_k\| + \gamma_1 \|\nabla f(x_k + d_k)\| + \frac{L}{2} \|d_k\|^2$$

$$\le L \left(\frac{1}{3\gamma_3(1-\beta)} + \frac{1}{2}\right) \|d_k\|^2 + \left(\frac{\beta\theta}{\gamma_3(1-\beta)} + \gamma_1\right) \|\nabla f(x_k + d_k)\|.$$

Rearranging the latter inequality for  $\|\nabla f(x_k + d_k)\|$  and using  $\frac{\beta \theta}{\gamma_3(1-\beta)} + \gamma_1 < 1$  from the requirements of Algorithm 1 yields:

$$\|\nabla f(x_k + d_k)\| \le \frac{\frac{1}{3\gamma_3(1-\beta)} + \frac{1}{2}}{1 - \frac{\beta\theta}{\gamma_3(1-\beta)} - \gamma_1} L \|d_k\|^2 = \frac{2 + 3\gamma_3(1-\beta)}{6(\gamma_3(1-\gamma_1)(1-\beta) - \beta\theta)} L \|d_k\|^2$$

$$\le \frac{5 - 3\beta}{6(\gamma_3(1-\gamma_1)(1-\beta) - \beta\theta)} L \|d_k\|^2.$$

#### A.2 Proof of Lemma 5

*Proof.* For conciseness let  $m=|\mathcal{P}_{\epsilon}|$ . Suppose that the indices of  $\mathcal{P}_{\epsilon}$  are ordered increasing value by a permutation function  $\pi$ , i.e.,  $\mathcal{P}_{\epsilon}=\{\pi(i):i\in[m]\}$  with  $\pi(1)<\cdots<\pi(m)$ . Then

$$\Delta_f \ge f(x_{\pi(1)}) - f(x_{\pi(m)}) = \sum_{i=1}^{m-1} f(x_{\pi(i)}) - f(x_{\pi(i+1)})$$

where the first inequality uses the fact that  $f(x_{\pi(i)})$  is non-increasing in  $\pi(i)$  and  $f(x_{\pi(i)}) \ge f_{\star}$  and the equality is simply the definition of the telescoping sum of  $f(x_{\pi(m)}) - f(x_{\pi(1)})$ . Therefore,

$$\Delta_{f} \geq \sum_{i=1}^{m-1} f(x_{\pi(i)}) - f(x_{\pi(i+1)}) = \sum_{i=1}^{m-1} \hat{\rho}_{\pi(i)} \left( -M_{k}(d_{\pi(i)}) + \frac{\theta}{2} \| \nabla f(x_{\pi(i)} + d_{\pi(i)}) \| \| d_{\pi(i)} \| \right)$$

$$\geq \sum_{i=1}^{m-1} \beta \left( -M_{k}(d_{\pi(i)}) + \frac{\theta}{2} \| \nabla f(x_{\pi(i)} + d_{\pi(i)}) \| \| d_{\pi(i)} \| \right) \geq \frac{\beta \theta}{2} \sum_{i=1}^{m-1} \| \nabla f(x_{\pi(i)} + d_{\pi(i)}) \| \| d_{\pi(i)} \|$$

$$\geq \frac{\epsilon \beta \theta}{2} (m-1) \underline{d}_{\epsilon}$$

where the first equality uses the definition of  $\hat{\rho}_{\pi(i)}$ , the second inequality follows from  $\hat{\rho}_{\pi(i)} \geq \beta$  for  $\pi(i) \in \mathcal{P}_{\epsilon}$ , the third inequality uses that  $-M_k(d_{\pi(i)}) \geq 0$ , the final inequality uses that  $\pi(i) \in \mathcal{P}_{\epsilon}$  implies that  $\|\nabla f(x_{\pi(i)} + d_{\pi(i)})\| \geq \epsilon$  (by definition of  $\pi(i) \in \mathcal{P}_{\epsilon}$ ) and  $\underline{d}_{\epsilon} \leq \|d_{\pi(i)}\|$  (due to Lemma 4).

Rearranging the latter inequality for m using the fact that  $\beta\theta\epsilon\underline{d}_{\epsilon}>0$  and  $\Delta_{f}\geq0$  yields  $m\leq\frac{2\Delta_{f}}{\beta\theta\epsilon\underline{d}_{\epsilon}}+1=\frac{\bar{d}_{\epsilon}}{\underline{d}_{\epsilon}\omega}+1=$  where the equalities use the definitions of  $\bar{d}_{\epsilon}$  and  $\underline{d}_{\epsilon}$ .

### A.3 Proof of Theorem 1

Proof. Define:

$$n_j := |\{k \in \mathbf{N} : k \notin \mathcal{P}_{\epsilon}, k < K_{\epsilon}, \underline{k}_{\epsilon} < k \leq j\}|$$
  
$$p_j := |\{k \in \mathcal{P}_{\epsilon} : \underline{k}_{\epsilon} < k \leq j\}|.$$

First we establish that

$$n_{\infty} \le p_{\infty} + \log_{\omega} \left( \max \left\{ \frac{\bar{d}_{\epsilon}}{\underline{d}_{\epsilon}}, 1 \right\} \right).$$
 (14)

Consider the induction hypothesis that

$$r_k \le r_{k_{\epsilon}} \omega^{p_k - n_k} \quad \forall k \in [\underline{k}_{\epsilon}, K_{\epsilon}) \cap \mathbf{N}.$$
 (15)

If  $k = \underline{k}_{\epsilon}$  then  $p_k = n_k = 0$  and the hypothesis holds. Suppose that the induction hypothesis holds for k = j. Note that for all  $j \in \mathbb{N}$  either  $p_{j+1} = p_j + 1$  (and  $n_{j+1} = n_j$ ) or  $n_{j+1} = n_j + 1$  (and  $p_{j+1} = p_j$ ). If  $p_{j+1} = p_j + 1$  then

$$r_{j+1} = ||d_j||\omega \le r_j\omega \le r_{k_{\epsilon}}\omega^{p_j - n_j + 1} = r_{k_{\epsilon}}\omega^{p_{j+1} - n_{j+1}}.$$

On the other hand, if  $n_{i+1} = n_i + 1$  then

$$r_{j+1} = \|d_j\|/\omega \le r_j/\omega \le r_{\underline{k}_\epsilon} \omega^{p_j-n_j-1} = r_{\underline{k}_\epsilon} \omega^{p_{j+1}-n_{j+1}}.$$

Therefore by induction (15) holds. By (15) and Lemma 4,

$$\underline{d}_{\epsilon} \leq \bar{d}_{\epsilon} \omega^{p_k - n_k}$$

which establishes (14).

By Lemma 4 we have  $\underline{k}_{\epsilon} \leq 1 + \log_{\gamma_2\omega}(\max\{1,\underline{d}_{\epsilon}/r_1,r_1/\bar{d}_{\epsilon}\})$  and Lemma 5 we have  $p_{\infty} \leq \frac{\bar{d}_{\epsilon}}{\underline{d}_{\epsilon}\omega} + 1$ ; using these inequalities in conjuction with (14) gives

$$\begin{split} K_{\epsilon} &= \underline{k}_{\epsilon} + p_{\infty} + n_{\infty} + 1 \leq \underline{k}_{\epsilon} + 2p_{\infty} + \log_{\omega} \left( \max\{\bar{d}_{\epsilon}/\underline{d}_{\epsilon}\} \right) + 1 \\ &\leq \log_{\omega\gamma_{2}} (\max\{1,\underline{d}_{\epsilon}/r_{1},r_{1}/\bar{d}_{\epsilon}\}) + \frac{2\bar{d}_{\epsilon}}{\underline{d}_{\epsilon}\omega} + \log_{\omega} (\max\{1,\bar{d}_{\epsilon}/\underline{d}_{\epsilon}\}) + 3 \\ &\leq \frac{2\bar{d}_{\epsilon}}{\underline{d}_{\epsilon}\omega} + 2\log_{\omega\gamma_{2}} \left( \max\left\{\frac{\bar{d}_{\epsilon}}{\underline{d}_{\epsilon}},\frac{\underline{d}_{\epsilon}}{r_{1}},\frac{r_{1}}{\bar{d}_{\epsilon}},1\right\} \right) + 3 \\ &= c_{2} \cdot \frac{\Delta_{f}L^{1/2}}{\epsilon^{-3/2}} + 2\log_{\omega\gamma_{2}} \left( \max\left\{\frac{c_{2}\omega}{2} \cdot \frac{\Delta_{f}L^{1/2}}{\epsilon^{3/2}},\frac{\gamma_{2}}{\omega c_{1}^{1/2}} \cdot \frac{\epsilon^{1/2}}{L^{1/2}r_{1}},\frac{\beta\theta}{2\omega} \cdot \frac{r_{1}L^{1/2}}{\epsilon^{1/2}},1\right\} \right) + 3 \end{split}$$

where

$$c_2 := \frac{4c_1^{1/2}\omega}{\beta\theta\gamma_2}$$

is a problem-independent constant. As  $c_1, c_2, \omega, \beta, \theta, \gamma_1, \gamma_2$  and  $\gamma_3$  are problem-independent constants (see the definition of  $c_1$  in Lemma 2 and the requirements of Algorithm 1) the result follows.  $\Box$ 

# **B** Proof of Theorem 2

We first prove Theorem 3 and then reduce Theorem 2 to Theorem 3. The following fact will be useful.

**Fact 3** ([53]). If f is  $\alpha$ -strongly convex and S-smooth on the set C (i.e.,  $\alpha \mathbf{I} \preceq \nabla^2 f(x) \preceq S\mathbf{I}$  for all  $x \in C$ ) then

$$\alpha \|x - x_{\star}\| \le \|\nabla f(x)\| \le S\|x - x_{\star}\| \tag{16}$$

where  $x_{\star}$  is any minimizer of f.

**Theorem 3.** Suppose that f is L-Lipschitz,  $\nabla f(x_{\star}) = 0$  and there exists  $\alpha, S, t > 0$  such that  $\alpha \mathbf{I} \leq \nabla^2 f(x) \leq S \mathbf{I}$  for all  $x \in \{x \in \mathbf{R}^n : ||x - x_{\star}|| \leq t\}$ . Consider the set

$$C := \left\{ x \in \mathbf{R}^n : f(x) \le f(x_\star) + \frac{2\eta^2}{\alpha}, ||x - x_\star|| \le \eta \right\}$$

with

$$\eta = \min\left\{t, \frac{\alpha^3(1-\gamma_1)}{2LS^2}\min\left\{\frac{1}{2}, \omega\gamma_2 - 1\right\}, \frac{12(1-\beta)\alpha}{L\omega\gamma_2}, \frac{\beta\theta(1-\beta)\alpha}{4\omega\gamma_2Lc_1}\right\}$$

then if  $x_i \in C$  then for  $k \geq 2 + i + \log_{\gamma_2 \omega}(\frac{\eta}{\|d_i\|})$  we have

$$||x_{k+1} - x_{\star}|| \le \frac{2LS^2}{\alpha^3(1 - \gamma_1)} ||x_k - x_{\star}||^2.$$

*Proof.* We begin by establishing the premise of Lemma 6. First we establish  $x_k \in C \implies x_{k+1} \in C$ . Suppose that  $x_k \in C$  then  $f(x_{k+1}) \le f(x_k) \le f(x_\star) + \frac{2\eta^2}{\alpha}$ . By strong convexity we get  $x_{k+1} \in C$ . Next we establish that  $\min\{\gamma_2 r_k, \|x_{k+1} - x_\star\|\} \le \|d_k\| \le \omega \gamma_2 \|x_k - x_\star\|$ . By strong convexity and (6d) we have

$$\frac{\alpha + \delta_k}{2} ||d_k||^2 - ||\nabla f(x_k)|| ||d_k^N|| \le M_k(d_k^N) \le 0$$

which implies  $\|d_k\| \leq \frac{2\|\nabla f(x_k)\|}{\alpha + \delta_k}$ . Furthermore, by (9), (6a) and  $\|d_k\| \leq \frac{2\|\nabla f(x_k)\|}{\alpha + \delta_k}$  we have

$$\|\nabla f(x_k + d_k) + \delta_k d_k\| \le \|\nabla M_k(d_k) + \delta_k d_k\| + \frac{L}{2} \|d_k\|^2 \le \gamma_1 \|\nabla f(x_k + d_k)\| + \frac{2L\|\nabla f(x_k)\|^2}{\alpha^2}$$
 which after rearranging

$$\|\nabla f(x_k + d_k) + \delta_k d_k\| \le \frac{2L}{\alpha^2 (1 - \gamma_1)} \|\nabla f(x_k)\|^2$$
 (17)

By strong convexity and smoothness,

$$||x_k + d_k - \hat{x}_k|| \le \frac{2LS^2}{\alpha^3 (1 - \gamma_1)} ||x_k - x_\star||^2$$
(18)

where  $\hat{x}_k := \min f(x) + \frac{\delta_k}{2} \|x - x_k\|^2$ . Therefore, as  $\|x_k - x_\star\| \le \frac{\alpha^3 (1 - \gamma_1)}{2LS^2} \min\left\{\frac{1}{2}, \omega \gamma_2 - 1\right\}$ ,

$$||x_k + d_k - \hat{x}_k|| \le \min\left\{\frac{1}{2}, \omega \gamma_2 - 1\right\} ||x_k - x_\star||$$

which combined with the triangle inequality and  $\|\hat{x}_k - x_k\| \leq \|x_k - x_\star\|$  gives

$$||d_k|| \le ||x_k + d_k - \hat{x}_k|| + ||x_k - \hat{x}_k|| \le \omega \gamma_2 ||x_k - x_\star||$$

Furthermore, if  $||d_k|| < \gamma_2 r_k$  then by (6b) we have  $\delta_k = 0$  and  $\hat{x}_k = x_\star$  which gives

$$||x_k + d_k - x_\star|| \le \frac{1}{2} ||x_k - x_\star|| \le ||x_k - x_\star|| - ||x_k + d_k - x_\star|| \le ||d_k||.$$

Next we show  $x_k \in C$  implies  $\hat{\rho}_k \geq \beta$ . To obtain a contradiction we assume  $\hat{\rho}_k < \beta$ , by the definition of the model, (6a) and strong convexity we get

$$M_{k}(d_{k}) = \frac{1}{2}d_{k}^{T}\nabla^{2}f(x_{k})d_{k} + \nabla f(x_{k})^{T}d_{k} = d_{k}^{T}(\nabla^{2}f(x_{k})d_{k} + \delta_{k}d_{k} + \nabla f(x_{k})) - \frac{1}{2}d_{k}^{T}(\nabla^{2}f(x_{k}) + 2\delta_{k}\mathbf{I})d_{k}$$

$$\leq \gamma_{1}\|d_{k}\|\|\nabla f(x_{k+1})\| - \frac{1}{2}d_{k}^{T}(\nabla^{2}f(x_{k}) + 2\delta_{k}\mathbf{I})d_{k}$$

$$\leq \gamma_{1}\|d_{k}\|\|\nabla f(x_{k+1})\| - \frac{\alpha}{2}\|d_{k}\|^{2}.$$

It follows that by inequality (10),  $\|d_k\| \le \omega \gamma_2 \|x_k - x_\star\| \le \frac{12}{L} (1-\beta) \alpha$ , inequality (11),  $\|d_k\| \le \omega \gamma_2 \|x_k - x_\star\| \le \frac{\beta \theta (1-\beta) \alpha}{4Lc_1}$  we have

$$f(x_k) - f(x_{k+1}) \ge -\beta M_k(d_k) + \frac{(1-\beta)\alpha}{2} \|d_k\|^2 - \frac{L}{6} \|d_k\|^3$$

$$\ge -\beta M_k(d_k) + \frac{(1-\beta)\alpha}{4} \|d_k\|^2$$

$$\ge -\beta M_k(d) + \frac{(1-\beta)\alpha}{4Lc_1} \|\nabla f(x_k)\|$$

$$\ge -\beta M_k(d) + \beta \theta \|\nabla f(x_k)\| \|d_k\|$$

which gives our desired contradiction.

With the premise of Lemma 6 established we conclude that for  $k \ge 2 + i + \log(\eta/\|d_i\|)$  we have  $\delta_k = 0$  and therefore by (18) we get the desired result.

The following Lemma is a standard result but we include it for completeness.

**Lemma 7.** If  $\nabla^2 f(x_*)$  is twice differentiable and positive definite, then there exists a neighborhood N and positive constants  $\alpha, \beta > 0$  such that  $\alpha \mathbf{I} \leq \nabla^2 f(x) \leq S\mathbf{I}$  for all  $x \in N$ .

*Proof.* As  $\nabla^2 f$  is twice differentiable and the fact that continuous functions on compact sets are bounded we conclude that there exists a neighborhood N around  $x_*$  that  $\nabla^2 f$  is L-Lipschitz for some constant  $L \in (0, \infty)$ . Then by using the fact that there exists positive constants  $\alpha', \beta' \in (0, \infty)$  s.t.  $\alpha' \mathbf{I} \leq \nabla^2 f(x_*) \leq \beta' \mathbf{I}$  we conclude for sufficiently small ball around  $x_*$  we have  $\alpha'/2\mathbf{I} \leq \nabla^2 f(x) \leq 2\beta' \mathbf{I}$  for all x in a sufficiently small neighborhood  $N' \subseteq N$ .

*Proof of Theorem 2.* Follows by Lemma 7 and Theorem 3.

### C Solving trust-region subproblem

In this section, we detail our approach to solve the trust-region subproblem. We first attempt to take a Newton's step by checking if  $\nabla^2 f(x_k) \succeq 0$  and  $\|\nabla^2 f(x_k)^{-1} \nabla f(x_k)\| \le r_k$ . However, if that is not the case, then the optimally conditions mentioned in (6), will be a key ingredient in our approach to find  $\delta$  and hence  $d_k(\delta)$ . Based on these optimally conditions, we will define a univariate function  $\phi$  that we seek to find its root at each iteration. In our implementation we use  $\gamma_3 = 1.0$  for (6d) which is the same as satisfying (5d). The function  $\phi$  is defined as bellow:

$$\phi(\delta) := \begin{cases} -1, & \text{if } \nabla^2 f(x_k) + \delta \mathbf{I} \ngeq 0 \text{ or } ||d_k(\delta)|| > r_k \\ +1, & \text{if } \nabla^2 f(x_k) + \delta \mathbf{I} \succeq 0 & & ||d_k(\delta)|| < \gamma_2 r_k \\ 0, & \text{if } \nabla^2 f(x_k) + \delta \mathbf{I} \succeq 0 & & ||d_k(\delta)|| \le r_k \end{cases}$$

where:

$$d_k(\delta) := (\nabla^2 f(x_k) + \delta \mathbf{I})^{-1} (-\nabla f(x_k))$$

When we fail to take a Newton's step, we first find an interval  $[\delta, \delta']$  such that  $\phi(\delta) \times \phi(\delta') \leq 0$ . Then we apply bisection method to find  $\delta_k$  such that  $\phi(\delta_k) = 0$ . In case our root finding logic failed, then we use the approach from the hard case section under chapter 4 "Trust-Region Methods" in [44] to find the direction  $d_k$ .

The logic to find the interval  $[\delta, \delta']$  is summarized as follow. We first compute  $\phi(\delta)$  using the  $\delta$  value from the previous iteration. Then we search for  $\delta'$  by starting with  $\delta' = 2\delta$ . We compute  $\phi(\delta')$  and in the case  $\phi(\delta') < 0$ , we update  $\delta'$  to become twice its current value, otherwise if  $\phi(\delta') > 0$ , we update  $\delta'$  to become half its current value. We keep repeating this logic until we get a  $\delta'$  such that  $\phi(\delta) \times \phi(\delta') < 0$  or until we reach the maximum iteration limit which is marked as a failure.

The whole approach is summarized in Algorithm 2:

# Algorithm 2: trust-region subproblems solver

```
\begin{split} & \textbf{if } \nabla^2 f(x_k) \succeq 0 \textbf{ then} \\ & | d_k = -\nabla^2 f(x_k)^{-1} \nabla f(x_k) \\ & \textbf{if } \|d_k\| \leq r \textbf{ then} \\ & | \textbf{ return } d_k; \\ & \textbf{if } \textit{hard } \textit{case } \textbf{ then} \\ & | \textbf{ Find } d_k \textbf{ using } [44, \textbf{ pages } 87\text{-}88] \textbf{ ;} \\ & \textbf{ return } d_k \\ & \textbf{ else} \\ & | \textbf{ Find initial interval } [\delta, \delta'] \textbf{ using } \textbf{ the } \phi \textbf{ function such that } \phi(\delta) \times \phi(\delta') \leq 0 \textbf{ ;} \\ & | \textbf{ Use bisection method to } \textbf{ find } \delta_k \textbf{ such } \textbf{ that } \phi(\delta_k) = 0 \textbf{ ;} \\ & | \textbf{ return } d_k(\delta_k) \end{split}
```

# D Experimental results details

### D.1 Learning linear dynamical systems

The time-invariant linear dynamical system is defined by:

$$h_{t+1} = Ah_t + Bu_t + \xi_t$$
$$x_t = h_t + \vartheta_t$$

where the vectors  $h_t$  and  $x_t$  represent the hidden and observed state of the system at time t. Here  $u_t, \vartheta_t \sim N(0,1)^d, \xi_t \sim N(0,\sigma)^d$  and A and B are linear transformations.

The goal is to recover the parameters of the system using maximum likelihood estimation and hence we formulate the problem as follow:

$$\min_{A,B,h} \sum_{t=1}^{T} \frac{\|h_{t+1} - Ah_t - Bu_t\|^2}{\sigma^2} + \|x_t - h_t\|^2$$

We synthetically generate examples with noise both in the observations and also the evolution of the system. The entries of the matrix B are generated using a Normal distribution N(0,1). For the matrix A, we first generate a diagonal matrix D with entries drawn from a uniform distribution U[0.9,0.99] and then we construct a random orthogonal matrix Q by randomly sampling a matrix  $W \sim N(0,1)^{d\times d}$  and then performing an QR factorization. Finally using the matrices Q and D, we define A:

$$A = Q^T D Q$$

We compare our method against the Newton trust-region method available through the Optim.jl package [51] licensed under https://github.com/JuliaNLSolvers/Optim.jl/blob/master/LICENSE.md. In the results/learning problem subdirectory in the git repository, we present the full results of running our experiments on 60 randomly generated instances with  $T=50,\,d=4,\,$  and  $\sigma=0.01$  where we used a value of  $10^{-5}$  for the gradient termination tolerance. This experiment was performed on a MacBook Air (M1, 2020) with 8GB RAM.

# **D.2** Matrix completion

The original power consumption data is denoted by a matrix  $D \in R^{n_1 \times n_2}$  where  $n_1$  represents the number of measurements taken per day within a 15 mins interval and  $n_2$  represents the number of days. Part of the data is missing, hence the goal is to recover the original data. The set  $\Omega = \{(i,j)|D_{i,j} \text{ is observed}\}$  denotes the indices of the observed data in the matrix D.

We decompose D as a product of two matrices  $P \in R^{n_1 \times r}$  and  $Q \in R^{n_2 \times r}$  where  $r < n_1$  and  $r < n_2$ :

$$D = PQ^T.$$

To account for the effect of time and day on the power consumption data , we use a baseline estimate [54]:

$$d_{i,j} = \mu + r_i + c_j$$

where  $\mu$  denotes the mean for all observed measurements,  $r_i$  denotes the observed deviation during time i, and  $c_i$  denotes the observed deviation during day j [49, 54].

We formulate the matrix completion problem as the regularized squared error function of SVD model [49, Equation 10]:

$$\min_{r,c,p,q} \sum_{(i,j) \in \Omega} (D_{i,j} - \mu - r_i - c_j - p_i q_j^T) + \lambda_1 (r_i^2 + c_j^2) + \lambda_2 (\|p_i\|_2^2 + \|q_j\|_2^2)$$

We use the public data set of Ausgrid, but we only use the data from a single substation (the Newton trust-region method [51] is very slow for this example so testing it on all substations takes a prohibitively long time). We limit our option to 30 days and 12 hours measurements i.e the matrix D is of size  $48 \times 30$  because with a larger matrix size, the Newton trust-region [51] was always reaching the iterations limit.

We compare our method against Newton trust-region algorithm available through the Optim.jl package [51] licensed under https://github.com/JuliaNLSolvers/Optim.jl/blob/master/LICENSE.md. In the results/matrix completion subdirectory in the git repository, we include the full results of running our experiments on 10 instances by randomly generating the sampled measurements from the matrix D with the same values for the regularization parameters as in [49] where we used a value of  $10^{-5}$  for the gradient termination tolerance. This experiment was performed on a MacBook Air (M1, 2020) with 8GB RAM.